



P.O. Box 162 Burford, ON N0E 1A0
 Phone: 519-449-5656
 Toll Free: 866-727-4138
 Fax: 519-449-5536
 Email: info@silowireless.com

For Office Use Only	
Customer Account #:	
MAC Address:	
Serial #:	
Username:	
Password:	

Customer Information - all information MUST be completed

Customer Name: _____

Physical Address (911 Response Location): _____

Billing Address: (If different from above) _____

Phone #: _____

Alternate Phone #: _____

Email Address: _____

Persons authorized to discuss Account details: _____

Billing Information

Provisioning Details

Current Silo Wireless Acct #:	TYPE OF SERVICE
Current Internet Package:	<input type="checkbox"/> \$29.95 + Tax/mth - Residential
Number Porting Required <input type="checkbox"/> Yes <input type="checkbox"/> No	<input type="checkbox"/> \$59.95 + Tax/mth - Business

10-Digit Number(s) to be Ported: _____

An additional fee of \$19.95 + taxes will be applied to your next invoice for number porting if required.

Customer Initial:

***Please ensure you attach the Porting Form and a copy of your most current phone bill with this application.
 If porting your number, please do not discontinue service from current provider until porting is complete, as your number may be re-allocated to another party and cause an inability to port.

Note: 911 will be activated with your current address information. If you change your address it is your responsibility to update your 911 records to reflect your most current location. Failure to do so could result in a fine.

Additional Services and Support

Once your Silo Phone account is activated, you may use your user-name and password to access the Silo Phone user portal on the Silo Wireless website to setup your features and access international rates and calling instructions.

For home installation/setup information go to: www.silowireless.com

For technical support call: (519) 449-5656 OR (866) 727-4138 ext 611

For customer service/billing inquiries call: (519) 449-5656 OR (866) 727-4138 ext 711

Equipment will be delivered by Canada Post within 2 - 5 business days after this application has been processed.

A fee of \$69.95 + tax will appear on your next monthly invoice for activation/equipment.

Customer Initial:

Name (please print): _____

Signature: _____

Date: _____

Declaration / Privacy Act

I declare that:

- I authorize Silo Wireless to collect personal information from or about the Customer in order to process the Customer application. I am authorized to disclose the personal information contained in this application to Silo Wireless and consent to allow Silo Wireless to use and disclose the personal information to a second party provider.
- If Silo Wireless considers it relevant to assess this application for personal or commercial credit, I agree to allow Silo Wireless to obtain from a credit agency a credit report about my personal or commercial credit.
- I understand that once this order form is processed by Silo Wireless the equipment costs are payable and non refundable.
- I have read the Standard Terms and Conditions and Acceptable Usage Policy outlined on the Silo Wireless website and agree to be bound by them.
- I, as the Customer, confirm that the information in this Application is true and correct.
- 911 will be activated with your current address information. For your safety, if you change your address it is your responsibility to update your 911 records to reflect your most current location.**

Customer Initial: